

## **RETURN MERCHANDISE FORM**

<b>RMA</b>	#		
ILIVIA	π		

Box 194000 PMB 195, San Juan, PR 00919-4000 1-888-728-2735 | fax: 1-787-805-1060 spotonhold.com | service@spotonhold.com At Spot On Hold you can take advantage of our return policy on all of our merchandise. For more information, you can refer to our web page.

To return an item, just follow 3 easy steps below:

Date	/	1			
Step 1	Fill out	shipping information:			
Name			Email		
State _		Zip	Country_		
Phone_		Invoice #			
Step 2	List item	n(s) you are returning, including rea	ason for return:		
Qty	Item Description				Reason
	•				
Reason for Return: (fill in letter above)		Additional comments	:		
A. Damaged					
<b>B.</b> Defe	ective				
C. Inco	rrect Item Sh	nipped			
<b>D.</b> Ship	ping Damag	e			
Step 3	Enclose	and return:			
origina	l manufactur	Form and a copy of the invoice along er's packaging and condition they we s). Send your package prepaid and in	re received in (you must includ	ed in the Spot on Hold de all PO Box 1836 Mayaguez, PR	00681-1836